



The Blue Tree Clinic

What are we?

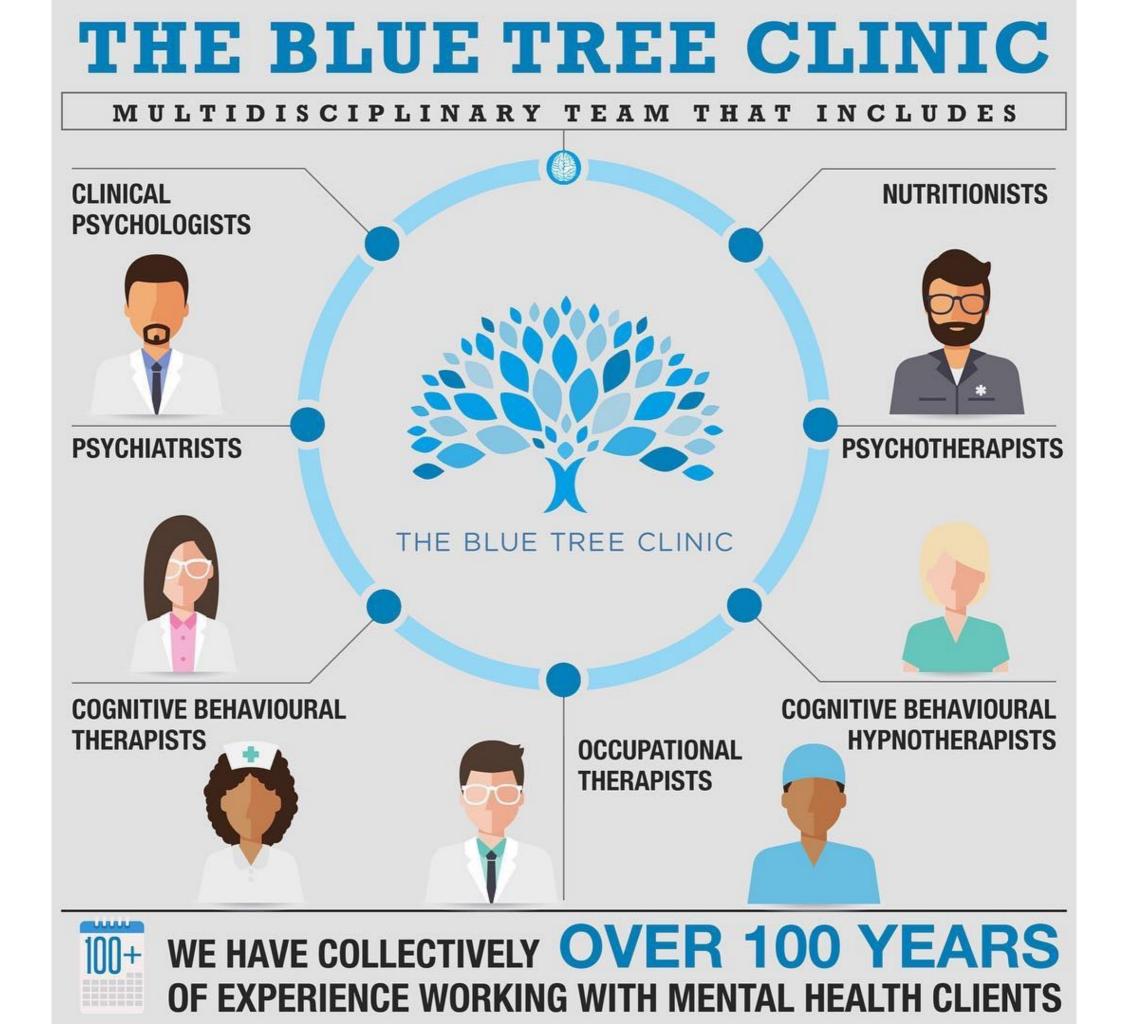
 A non-urgent holistic mental health clinic

Comprised of:

- Psychiatrists
- Clinic Manager
- Psychologists
- Therapists
- Nutritionists
- Educational Psychologist



"Who are we?"



- We are professionals, who are trained to the highest standards and have worked in the NHS for many years.
- Between us, we have a collective experience of over 100 years of healing patients.
- All our staff hold up-to-date professional qualifications and are subject to annual appraisal and mandatory training.
- The Blue Tree Clinic respects and follows the 5 Fundamental Standards of the Care Quality Commission (CQC): safe, effective, caring, responsive and well-led.

• Our staff meets regularly to ensure continuous improvement, cultural awareness and accountability to all our clients.

• Our Clinic Director is a trained social worker and is our safeguarding lead.

 If our clients consent to it, we strive to offer additional support to our clients as part of our treatments plans, and we check on them when we may not have heard from them or their carers in a while, or they may be experiencing difficult times.

 We actively work with our patients while developing their treatment plan, explain the benefits and potential risks of any treatments offered, and always seek consent and input.

• We perform audit cycles and get feedback from all our clients to find out how we can improve our services for them.

• We triage incoming requests for appointments to ensure we offer the best and safest service for our clients.

We are Effective

- We are proud of our 5-Star ranking across multiple portals, be it via direct patient feedback, email, on Trustpilot, Google Reviews, RateMDs or IWantGreatCare.
- Our feedback is <u>real</u> we have testimonies from former clients who have kindly consented to provide audio and video feedback to help others.
- We have excellent outcomes of recovery and discharge plans for our clients.
- We use evidence-based clinical methods, medicine and therapies at all times.
- We innovate and think outside the box to help our clients.

We are Caring

- Our staff are chosen for their communication skills, lived experience and professional experience.
- We treat our patients holistically and as individuals, not by mere diagnosis. This is how we empower patients to recover.
- As we live in a multi-cultural world, we cherish welcoming patients from all backgrounds and walks of life. This is why an awareness for diversity is integral in our clinic's working culture, as well as in our treatments.
- We respond without delay to all enquiries or problems that may arise for clients.

We are well-led and get great results

- Our clinic director is our safeguarding lead and is a trained social worker as well as a psychotherapist with years of safeguarding practice.
- Our medical director was trained in the UK, as well as at the prestigious Harvard Medical School in Boston, USA. Dr. Silvert practices evidence-based psychiatry and is rated the No.1 psychiatrist in London according to RateMDs.
- We can evidence that we engage all staff in decision-making and are proud of our MDT and clinical governance meetings.
- We perform internal audits and appraisal to constantly improve our services.

- We act immediately on client feedback which is gathered after initial consultation via various methods.
- We operate an open and transparent culture and duty of candour.
- We email our clients usually within an hour in response to their questions.
- If you or your loved one does not attend a session, we will contact them immediately to check on their welfare.

"What are your staff trained in?"

Fire Safety Infection Control Safeguarding Adults Safeguarding Children Equality and Diversity

The Mental Capacity Act Basic Life Support Moving and Handling Handling Information The Mental Health Act Lone Worker Training Health and Safety



"How are we different to any other clinic?"







We have calming, clean and modern treatment rooms with a cosy feel

Paranoid thoughts and dissociative symptoms

10801

Mood instablilty

08

07

Frantic efforts to avoid real or imagined abandoment

Anger

03

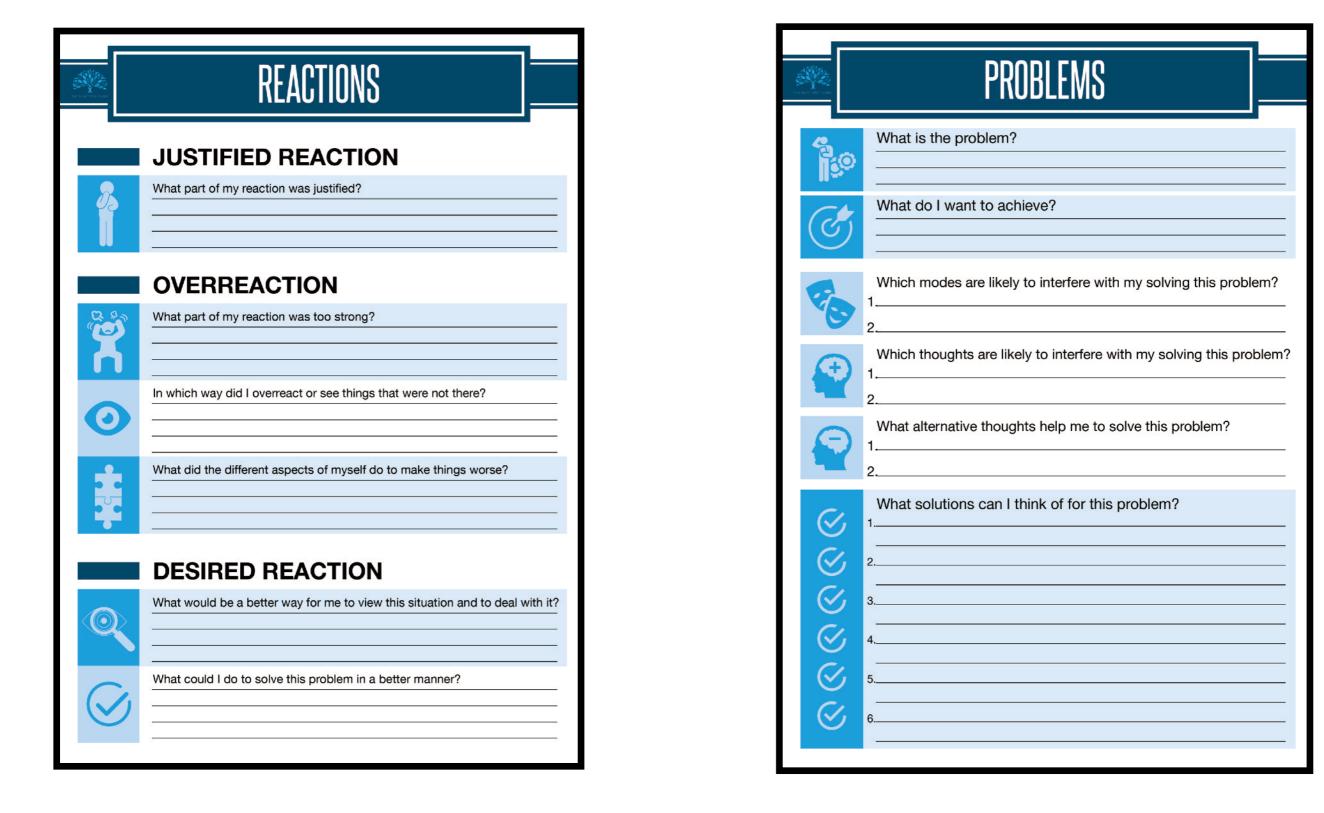
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DIAGNOSTIC **CRITERIA FOR** BORDERLINE PERSONALITY DISORDER disturbance: age unstable self image unstable self of self

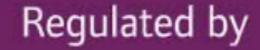
Impulsivity in at least 2 areas that are potentially self damaging (e.c

We use infographics to help explain diagnoses





And set homework to continue the treatment at home





We are regulated by the CQC unlike some other private mental health clinics operating in the same area



"We advise the media as experts."

() SFor starters, EATING DISORDERS

they're not about looks. We bust the misconceptions around anorexia and bulimia which affect a startling 725,000 in the UK

DR MARK SILVERT is a consultant psychiatrist with a special interest in eating disorders working in the NHS, and also privately at The Blue Tree Clinic in London

Eating disorders have the highest mortality rate of any mental illness - higher even than depression. This is both from suicide and from medical complications associated with the illness. One of these can be heart attack after a patient's

body mass becomes very low due to lack of nutrition, and the body's muscles, including the heart muscles, start to eat themselves. This naturally puts a strain on the heart. In addition, when a person makes themselves sick frequently, they lose much of the body's

"What are clients feeding back?"

The Blue Tree Clinic - Private

Psychiatrist

85 Wimpole St, London

5.0 ******** 21 reviews



I G VIG W

★★★★★ 2 months ago

From my very first interaction with the clinic, I have been really impressed with The Blue Tree Clinic. Within minutes of my initial email enquiry, I had an appointment scheduled with Dr Silvert for later that week (by contrast, I emailed a ... More

1

Response from the owner 2 months ago

Thank you May - that really means a lot to us! We will also pass that on to our psychiatrist, Dr Mark Silvert. Best Wishes, The Blue Tree Clinic



Hannah Darby

9 reviews

\star

Dr Mark Silvert was helpful, accommodating, and replied to emails promptly. Verity was professional in emails. I would strongly recommend the Blue Tree Clinic.

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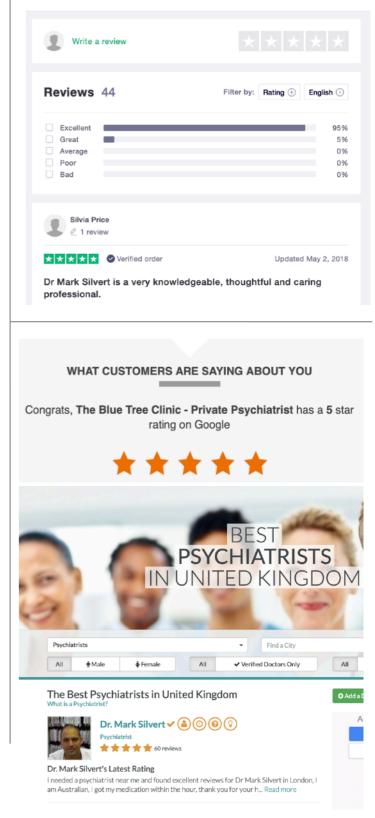
Response from the owner 2 months ago

Thank you Hannah, we were pleased we could help you. The Blue Tree Clinic



Sort by: Most relevant -





In Summary

 We work hard to make sure you get your life back on track to where you want it to be.

 Whether that means changing your career, improving your relationships, general wellbeing or helping you recover so you can go travelling around the world!

 "The Blue Tree Clinic - The Clinic That's All About You"

